



## Terms and Conditions

Bookings are subject to the following Terms and Conditions:

1. 'Karaoke System' means the entertainment system provided by Karaoke Network for use during Karaoke Parties at the Venue
  2. 'Venue' means the Premises and/or responsible Company and/or responsible Staff at the location where the Karaoke System is installed
  3. 'Karaoke Party' means a party at the Venue organised by Karaoke Network
  4. 'Karaoke Booking' means a booking for a Karaoke Party for a specified number of people, at a specified Venue and at a specified date and time
  5. 'Karaoke Customer' means the person who has booked the Karaoke Party
  6. 'Karaoke Group' means people who have come to the Venue for the Karaoke Party
  7. 'Venue Staff' means people who are employed or contracted to work for the Venue
  8. 'Booking Fee' means the fee charged for the Karaoke Party by Karaoke Network to the Booking Card
  9. 'Booking Card' means the credit or debit card used to pay the Booking Fee
  10. 'Credit' means a Credit Note issued by Karaoke Network which can be used towards booking a Karaoke Party. The Credit Note is valid for 6 months and has no cash equivalent.
  11. 'Minimum Bar Spend' means the minimum amount which the Karaoke Group should spend at the Venue on food and drink purchases during their Karaoke Party
  12. 'No-show' means a Karaoke Group that arrives more than 15 minutes after the scheduled start time of their Karaoke Party
  13. 'Karaoke Network Website' means the website at [www.karaokenetwork.com](http://www.karaokenetwork.com)
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1. The Karaoke Group will be held wholly responsible for any damage to the Venue and/or any equipment therein.
  2. The cost of any loss or damage to the Karaoke System may be charged to the Booking Card. Loss or damage to the Karaoke System includes but is not limited to microphones valued at £100 each. The cost of any loss or damage to the Karaoke System will be set by Karaoke Network at its entire discretion.
  3. The cost of any loss or damage to the Venue may be claimed from any member of the Karaoke Group by the Venue. Loss or damage to the Venue includes but is not limited to any marks made on the seating by high heels.
  4. A Minimum Bar Spend of £200 or £10 per person (whichever the greater) applies to all Karaoke Groups unless specified otherwise by email or on the Venue's page on the Karaoke Network Website. Any shortfall in the Minimum Bar spend may be claimed from any member of the Karaoke Group by the Venue.
  5. The full Booking Fee will be charged to the Booking Card at the time of reservation unless otherwise specified. If only a part of the Booking Fee is paid at the time of reservation, the balance will be charged to the Booking Card on the specified date or upon Cancellation of the booking.
  6. If a Karaoke Booking is cancelled more than 7 days before the Karaoke Party a Credit for an amount equal to the Booking Fee will be issued to the Karaoke Customer.
  7. If a Karaoke Booking is cancelled less than 7 days before the Karaoke Party a Credit for an amount equal to the Booking Fee minus £50 will be issued to the Karaoke Customer.
  8. If a Karaoke Booking is cancelled after the start time of a Karaoke Booking or if there is a no-show then no credit will be issued to the Karaoke Customer. In such cases the Karaoke Customer may be also liable to the Venue for the Minimum Spend.
  9. Modifications to Karaoke Bookings will be handled as cancellations and re-bookings according to the terms above.
  10. Karaoke Network reserves the right to change the date, time or Venue of a Karaoke Booking at any time and without notice should this become necessary.
  11. The Venue reserves the right to refuse entry to anyone deemed to be intoxicated and/or who is not dressed appropriately. The Venue's dress code is casual smart with no trainers or athletic wear allowed unless otherwise specified.

12. The Venue reserves the right to search bags on entry to the premises.
13. It is forbidden to consume your own food or drink at the Venue.
14. The Venue is licensed to operate only during its licensed hours of operation. You and your guests will not be permitted to remain in the venue outside of that time.
15. The Venue has a maximum capacity. Any guests over and above the maximum capacity will not be permitted entry to the Venue.
16. Unless otherwise specified, the Venue will not admit anyone under the age of 18. Anybody who looks under the age of 21 will be asked for identification - we accept driving license or passport only.
17. CCTV is in operation in all areas of the Venue.
18. All enquiries relating to the Website, Karaoke Bookings and the Karaoke System at the Venue should be addressed to Karaoke Network and not to the Venue. All other enquiries can be addressed directly to the Venue or will be passed on to the Venue if they are made to Karaoke Network.

Use of our website is subject to the following Terms and Conditions:

1. The content of the pages of this website is for your general information and use only. It is subject to change without notice.
2. Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
3. Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.
4. Pictures on the website are for illustrative purposes only. The interior decoration and furnishings of Venues may have changed since the pictures were taken. The exact area that is allocated to your group is at the Venue's discretion and may not correspond with the pictures on the website.
5. This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
6. All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.
7. Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
8. From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
9. You may not create a link to this website from another website or document without The Karaoke Network's prior written consent.
10. Your use of this website and any dispute arising out of such use of the website is subject to the laws of England, Scotland and Wales.
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#### Privacy Policy

1. The Karaoke Network is committed to respecting and safeguarding your privacy. This policy sets out how we will treat your personal information.
2. Information we collect: In general, you may visit our website without telling us who you are or revealing any personally identifiable information about you. Our servers collect information on your ip address, operating system in use (e.g., Macintosh, Windows) and browser (e.g., Netscape, Internet Explorer). This information is aggregated to measure the number of visits, average time spent on our website, pages viewed, etc. The Karaoke Network uses this information to measure the use of our website and to improve the content of our website. Email addresses and other personally identifiable information such as first and last name, home or other physical address, telephone number, and other similar information are known only when voluntarily provided by a visitor for registration or other participation of visitors in any available online interactive activities.

3. Use of your information: We may use the personal information you provide for any of the following purposes: (1) to understand the use of our website and make improvements; (2) to fulfil prizes; (3) to respond to specific requests from visitors; (4) to protect the security or integrity of our website when necessary; (5) to send you notices and solicitations regarding websites and our businesses; and (6) in general to promote and market products to you. These solicitations may take the form of mailings or other couriers, telephone calls, e-mail solicitations and other methods of contact. If you do not want to receive these solicitations from us using your personally identifiable information, please notify us. At times, we may conduct online surveys to better understand the needs and profiles of our visitors. When we conduct a survey, we will try to let you know how we will use the information at the time we collect the information from you on the Internet.
4. Disclosure of your information: Unless otherwise disclosed during the collection, personally identifiable information that may be collected in connection with visitors to this website is retained by The Karaoke Network and will only be disclosed to a member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries, as defined in section 736 of the UK Companies Act 1985, except where disclosure is required by law. In the event that we sell or buy any business or assets, we may disclose your personal data to the prospective seller or buyer of such business or assets. If The Karaoke Network or substantially all of its assets are acquired by a third party, personal data held by it about its customers will be one of the transferred assets. All information provided by you will be treated securely and strictly in accordance with the Data Protection Act 1998. This website may contain links to other sites of third parties. We are not responsible for the content or privacy practices of those other sites. We may revise this Privacy Policy from time to time. You are responsible for checking this policy when you visit our website to review the current policy. If you do not agree with the policy, you should cease use of the website immediately.
5. Cookies: A technology called "cookies" may be used to provide you with tailored information. A "cookie" is a tiny element of data that a web site can send to your browser, which may then be stored on your hard drive so we can recognise you when you return. You may be able to set your browser to notify you when you receive a cookie. Our cookies collect the operating system and browser that a visitor is using.
6. Contact: Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to [email@karaokenetwork.com](mailto:email@karaokenetwork.com)